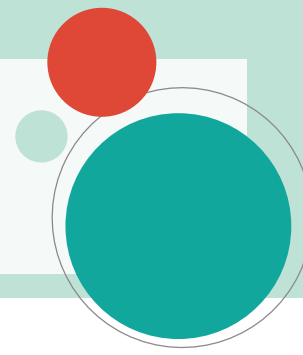


# BULLYING & INCIVILITY RESOURCES



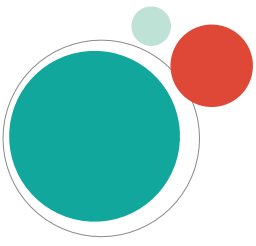
The following articles, websites, and books represent a sampling of resources I recommend to leaders who want to stop the cycle of nurse bullying & incivility. These resources can help you create a professional, nurturing, and supportive work environment.

## ARTICLES

- Bartholomew, K. (2013). Lateral violence in nursing: Breaking the spell. Nurse Together. 2011.
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- Brown, L., Middaugh, D. (2009). Nursing hazing: a costly reality. *Medsurg Nursing*, 28(5), 305–307.
- Felbinger, D. M. (2009). Bullying, incivility, and disruptive behaviors in the healthcare setting: identification, impact, and intervention. *Frontiers of Health Services Management*, 36, 13-23.
- Gallagher, A. (March 21, 2010). Moral distress and moral courage in everyday nursing practice. *The Online Journal of Issues in Nursing*, 16 (2).
- Gilbert, R.T., Hudson, J.S., Strider, D. (2016). Addressing the Elephant in the Room: Nurse manager recognition of and response to nurse-to-nurse bullying. *Nursing Administration Quarterly*. 40 (3). 1-11.
- Griffin, C. (2011). Healthy work environments: empowerment strategies for medical-surgical nurses dealing with lateral violence. *MedSurg Matters*, 20(5), 4-5.
- Johnson, L.K. (2008). How to encourage healthy conflict. *Harvard Management Update*. August 2008
- Kupperschmidt, B., Kientz, E., Ward, J. Reinholz, B. (2010). A healthy work environment. It begins with you. *The Online Journal of Nursing Issues in Nursing*, 15(1), 1-10.
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- Porath, C. (2016). An antidote to incivility. *Harvard Business Review*. April 2016.
- The Joint Commission. Behaviors that undermine a culture of safety. Sentinel Event Alert. (2008), 40, 1-3.
- Thompson, R., George, L. (2016). Preparing new nurses to address bullying: the effect of an online educational module on learner self-efficacy. *Medsurg Nursing Journal*, 25(6). 412-416.
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Renee Thompson DNP, RN, CMSRN  
CEO and President of RTConnections, LLC  
412.445.2653 | renee@reneethompsonspeaks.com [reneethompsonspeaks.com](http://reneethompsonspeaks.com)



## ONLINE RESOURCES

**American Nurses Association (ANA)** – Workplace Bullying and Incivility Positioning Statement  
[www.nursingworld.org/MainMenuCategories/WorkplaceSafety/bullyingworkplaceviolence](http://www.nursingworld.org/MainMenuCategories/WorkplaceSafety/bullyingworkplaceviolence)

**Forensic Notes** – Provides targets of bullying an electronic documentation system  
[www.forensicnotes.com](http://www.forensicnotes.com)

**Renee Thompson Speaks** – Provides numerous resources and tools for healthcare leaders and individuals to stop the cycle of nurse bullying  
[www.reneethompsonspeaks.com](http://www.reneethompsonspeaks.com)

**StopBullying.gov** – Provides information regarding bullying from various government agencies  
[www.stopbullying.gov](http://www.stopbullying.gov)

**The Civility Toolkit** – Provides resources to help healthcare leaders intervene and prevent workplace bullying  
[www.stopbullyingtoolkit.org](http://www.stopbullyingtoolkit.org)

**Workplace Bullying Institute** – Organization that studies, corrects, and prevents abusive conduct at work  
[www.workplacebullying.org](http://www.workplacebullying.org)

## BOOKS

**Bullying in the Workplace: Reversing a Culture**, by Joy Longo and the American Nurses Association

**Crucial Conversations**, by Kerry Patterson

**“Do No Harm” Applies to Nurses Too! Strategies to protect and bully-proof yourself at work**,  
by Renee Thompson

**Mastering Civility: A Manifesto For The Workplace**, by Christine Porath

**The No Asshole Rule**, by Robert Sutton

**When Nurses Hurt Nurses: Overcoming the Cycle of Nurse Bullying**, by Cheryl Dellasega

CONNECT WITH RENEE:



Renee Thompson DNP, RN, CMSRN  
CEO and President of RTConnections, LLC  
412.445.2653 | [renee@reneethompsonspeaks.com](mailto:renee@reneethompsonspeaks.com) [reneethompsonspeaks.com](http://reneethompsonspeaks.com)

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